JCStudy
Young Learner Programmes



CANTERBURY

Christ Church University

CENTRE GUIDE 2026

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About Us

JoStudy Young Learners is an international education provider specialising in short-term academic and cultural programmes for junior students.

Our mission is to introduce Young Learners to the world of international education through immersive, high-quality experiences that combine learning, travel, and cultural exchange. We offer expertly designed **Spring, Summer and Winter camps** as well as tailored year- round group programmes that focus on English language learning, academic enrichment, and personal development — all within a safe, supportive, and engaging environment. Our programmes are ideal for students aged 10–18 who are beginning their journey into international education and want to experience life in a global academic setting.

JoStudy Young Learners runs seasonal camps in some of the most exciting and educationally rich destinations, including **the United Kingdom, United States, United Arab Emirates and Thailand.** Each programme combines classroom-based learning with carefully curated excursions, cultural visits, and activities that help students build confidence, improve their English, and make lifelong memories.

About Canterbury Christ Church University (CCCU)

General Information

CCCU welcomes students aged 12 to 18 years old for an unforgettable Canterbury summer experience. The programme runs for two consecutive periods.

- Turn 1: 30 June 2026 to 14 July 2026
- Turn 2: 15 July 2026 to 29 July 2026

Each turn offers students the opportunity to immerse themselves in the authentic Canterbury City campus life, combining English language learning with cultural activities and excursions in the heart of Canterbury.

The Campus Experience

At our Canterbury campus, you will thrive in a vibrant and supportive environment where diversity, equity and inclusion are at the heart of everything we do. Situated in the heart of one of the UK's most historic cities, the campus offers a unique blend of timeless heritage and cutting-edge facilities — inspiring you to reach your full potential.

- **Residence:** Lanfranc House Canterbury Kent, CT1 1BJ
- **Classrooms:** North Holmes Road Canterbury Kent CT1 1QU
- **Dining Hall:** North Holmes Road Canterbury Kent CT1 1QU

All locations are within a short walking distance of each other, perfectly integrated into the dynamic life of Canterbury city centre.

Residence

Students will be staying in the modern residential accommodation at Lanfranc House, offering a cultural Canterbury living experience. Each room is a single en-suite bedroom with its own private bathroom, providing comfort and privacy in a relaxed setting.

The building is secured 24 hours a day, with access restricted to residents and authorised staff, providing a safe and well-managed environment. Living at Canterbury Central means enjoying high-quality facilities and the excitement of being in the cultural and historic city.

- **Room Cleaning:** Cleaning services are provided once a week and include changing bed linen, emptying of the bedroom bin, cleaning of the toilet facilities and replenishing toilet rolls. Neither hand towels nor bath towels will be provided. Students are expected

to keep their rooms tidy and organised at all times. Please note that the cleaning team cannot pick up personal items, clothing, or belongings from the floor. Before the scheduled cleaning, ensure that all personal items are properly stored. If a room is not tidied up, the cleaning service will not be carried out. Students are responsible for maintaining their rooms in good order throughout their stay.

Meals

All meals are provided in the university dining hall at North Holmes Campus, where students can enjoy a varied selection of international cuisine.

Each meal consists of the following:

Breakfast	Mini vegan sausage or bacon roll, cereal, croissants, ham and cheese, fruit juice, yoghurt, whole fruit, tea and coffee
Lunch	Any 1 main course from the offering (1x meat, 1x fish, 1x vegetarian/vegan option), side dishes, salad selection, any cold drink or tea or coffee
Dinner	Any 1 main course from the offering (1x meat, 1x fish, 1x vegetarian/vegan option), side dishes, salad selection, any cold drink or tea or coffee

Please note that each student is entitled to one portion only. Extra servings are subject to availability on a daily basis.

- **Mealtimes**

Monday to Friday	**Saturday and Sunday**
Breakfast: 08:00 - 09:00	Breakfast: 08:00 - 09:00
Hot Lunch: 12:30 - 14:30	Packed Lunch
Hot Dinner: To be confirmed	Hot Dinner: To be confirmed

Note: Packed dinner will be provided upon requests and they are subject to extra charges.

- **Sample Menu**

Day	Meal	Main Options
Breakfast (Daily)		Mini vegan sausage or bacon roll, cereal, croissants, ham and cheese, fruit juice, yogurt, whole fruit, tea & coffee
Salad Bar (Daily)		Mixed leaf salad, Cucumber, Tomato, Potato Salad, Beetroot, Couscous, Pea's and sweetcorn, Balsamic oil, Olive oil, Caesar dressing
Week 1 - Monday	Lunch	Jumbo bockwurst hotdog with fried onions and fries Beef bolognaise pasta bake with garlic bread Bulgogi stir-fried vegetables with noodles and spring roll (VG, Halal)
	Dinner	Chicken & leek pie with mash and peas (Halal) Battered cod & chips with peas and tartar sauce (Halal) Vegetarian pie with mash and peas (VG, Halal)
Tuesday	Lunch	Chicken, pepper & tomato pasta bake with focaccia (Halal) Breaded pork cutlet with tarragon sauce, new potatoes & vegetables Quorn vegan lasagne with focaccia (VE, Halal)
	Dinner	Tandoori chicken skewer with coconut rice, flatbread & mint yogurt (Halal) Beef cottage pie with vegetables Roasted vegetable pasta bake with garlic bread (VG, Halal)
Wednesday	Lunch	Katsu chicken curry with rice & vegetables (Halal) Sausage & mash with peas & gravy Vegan katsu curry with rice & vegetables (VE, Halal)
	Dinner	Beef meatballs with spaghetti Baked hake with lime & coriander crumb, parsley sauce, potatoes & roasted vegetables (Halal) Quorn sausage & mash with peas & gravy (VE, Halal)
Thursday	Lunch	Chicken, pepper & spinach pesto pasta with focaccia (Halal) Sweet & sour pork with noodles & spring roll Sweet potato & courgette chilli with rice & tortilla chips (VE, Halal)
	Dinner	Beef chilli with rice & tortilla chips Hunters chicken with wedges & vegetables (Halal) Mushroom stroganoff with rice & vegetables (VG, Halal)
Friday	Lunch	Battered fish & chips with peas & tartar sauce (Halal) Beef lasagne with garlic bread Vegan toad in the hole with new potatoes & peas (VE, Halal)
	Dinner	Mediterranean chicken breast in tomato & tarragon sauce with potatoes & vegetables (Halal) Pork stroganoff with rice & vegetables Sweet & sour vegetables with noodles & spring roll (VG, Halal)
Saturday	Lunch	Packed lunch collected at breakfast
	Dinner	Beef burger & fries (Halal) Chicken teriyaki with noodles, spring roll & vegetables (Halal) Onion bhaji burger with fries (VG, Halal)
Sunday	Lunch	Packed lunch collected at breakfast
	Dinner	Roast chicken with roast potatoes, Yorkshire pudding, gravy & vegetables (Halal) Malaysian beef curry with rice & flatbread Roasted vegetable wellington with roast potatoes, Yorkshire pudding & gravy (VG, Halal)

Week 2 - Monday	Lunch	Butterflied Cajun chicken breast with smoky gravy, savoury rice & vegetables (Halal) Breaded pork cutlet in tarragon sauce with new potatoes & vegetables Red lentil dhal with naan bread (VG, Halal)
	Dinner	Beef stroganoff with rice & vegetables Chicken mini fillets & fries (Halal) Penne pesto pasta with aubergine, courgette, peppers & garlic bread (VG, Halal)
Tuesday	Lunch	Beef casserole with new potatoes Chicken & roasted vegetable paella with focaccia (Halal) Vegan bolognaise with spaghetti & focaccia (VE, Halal)
	Dinner	BBQ chicken skewer with fries & corn on the cob (Halal) Beef lasagne with garlic bread Vegan shepherd's pie with mixed vegetables (VG, Halal)
Wednesday	Lunch	Swedish meatballs with gravy, mashed potatoes & vegetables Chinese chicken breast in hoisin sauce with noodles & vegetables (Halal) Flat mushroom & vegetable paella with focaccia (VG, Halal)
	Dinner	Beef in black bean sauce with noodles & vegetables (Halal) Breaded haddock & chips with peas (Halal) Sweet potato & courgette lasagne with garlic bread (VE, Halal)
Thursday	Lunch	Chicken, chickpea, potato & spinach curry with rice & naan (Halal) Beef bolognaise pasta bake with garlic bread Roasted vegetable pasta bake with garlic bread (VG, Halal)
	Dinner	Beef & mushroom pie with mash & peas Sweet & sour chicken balls with rice & spring roll (Halal) Vegetarian pie with mash & peas (VG, Halal)
Friday	Lunch	Battered fish & chips with peas & tartar sauce (Halal) Piri piri butterflied chicken with savoury rice & corn on the cob (Halal) Mushroom stroganoff with rice & vegetables (VG, Halal)
	Dinner	Beef bourguignon with lyonnaise potatoes & vegetables Hunters chicken with wedges & vegetables (Halal) Sweet & sour vegetables with noodles & spring roll (VG, Halal)
Saturday	Lunch	Packed lunch collected at breakfast
	Dinner	Chicken burger with fries (Halal) Pork stroganoff with vegetables Margherita pizza with fries (VG, Halal)
Sunday	Lunch	Packed lunch collected at breakfast
	Dinner	Roast chicken with roast potatoes, Yorkshire pudding, gravy & vegetables (Halal) Sweet chilli crispy beef with noodles & prawn crackers Roasted vegetable wellington with roast potatoes, Yorkshire pudding & gravy (VG, Halal)

- **Special Dietary Requirements**

  The dining hall can cater for allergies, intolerances, and specific dietary needs, including vegetarian, vegan, halal, kosher, and gluten-free options. It is essential that any dietary requirements are communicated at least one month prior to arrival to allow sufficient time for arrangements to be made. Please note that a supplementary fee of £46 per week applies for these dietary requests.

Classrooms

Located just a 10-minute walk from the city centre and the majority of accommodation sites, the campus offers excellent accessibility alongside outstanding facilities. Guests benefit from on-site parking, a wide range of classrooms and lecture theatres capable of supporting even the largest summer schools, and professional on-site catering for up to 200 people at a time. All classrooms will be equipped with desks and chairs, whiteboard, computer and projector, and standard AV equipment.

Students will be placed in a classroom with a maximum of 18 students.

Campus Facilities & Services

As an open campus located in the centre of Canterbury, CCCU offers a unique experience compared to traditional suburban universities.

- **Wi-Fi:** Available throughout all campus and in the accommodation.
- **Campus Facilities:** Science labs, cinema, teaching spaces.
- **Café and Refectory:** Available at North Holmes Campus, where residents can purchase drinks during their stay.
- **Common spaces:** The green lawns at Lanfrac House, Canterbury

Transport

Train Stations:

- **Canterbury West:** 20-min walk from CCCU
- **Canterbury East:** 25-min walk from CCCU

Student Welfare

The safety and well-being of our students is our highest priority. JoStudy in collaboration with CCCU, provides a secure environment with multiple layers of protection.

Campus Security

- The campus is monitored by CCCU's Security Services, providing a 24-hour presence, 365 days a year.
- The classroom buildings and all residential buildings are secured 24/7, with access restricted to residents and authorised staff only.

Programme Supervision

- **Staff-to-student ratio:** 1 to 15, ensuring close supervision and personalised support.
- **24/7 support:** Our team is always available to support the students.
- **Curfew policy:** Students must be inside the accommodation by 22:30, and lights out by 23:00. Activity Leaders and Group Leaders will carry out room checks by 23:00 to ensure everyone is safely in their rooms. After curfew hours, students are expected to respect quiet hours and remain in their rooms.This applies to all students staying on site, including those aged above 18 years old.
- **Travelling in Canterbury:** Students must always be accompanied by their Group Leader, except during their designated free time which lasts between 45 and 60 minutes during excursions or when special permission has been granted by the Centre Manager in agreement with their Group Leader.

Medical Emergencies

If a student requires medical assistance, appropriate care will be arranged through local emergency services or by visiting a doctor. In the event of serious illness or injury, students will be taken to **Kent and Canterbury Hospital**, 12 minutes via car from the accommodation building, Lanfrac House.

Important: Medical treatment in the UK is generally provided through the NHS, but charges may apply for non-residents. All students must have comprehensive health and travel insurance that covers medical treatment, hospitalisation, emergency care, and repatriation before departure.

English Language Programme

Academic Course

All English lessons at CCCU will be delivered by the JoStudy academic team, designed by the Director of Studies. This ensures that students benefit from a well-designed course syllabus provided by qualified and experienced teachers.

Learning English within a world-class British university environment in Canterbury offers students a unique and immersive experience. This approach enables learners to develop their language skills naturally and effectively, surrounded by real campus life and exposed to authentic academic English from day one.

Academic Methodology

JoStudy lessons are based on a Task-Based Learning (TBL) approach. This means students learn English by completing meaningful tasks such as giving short presentations, solving problems in teams, planning events, or producing digital content.

Lessons focus on communication, collaboration, and practical use of English, rather than memorising grammar rules. Grammar and vocabulary are taught and practised through the task, with short focus-on-form stages where needed.

We use modern and engaging topics relevant to young people—such as technology, social media, global issues, creativity, entrepreneurship, and AI tools—to keep lessons motivating and connected to real life.

Teachers act as facilitators, supporting communication, encouraging participation, and helping students use English confidently. Activities are interactive, student-centred, and designed for mixed-ability groups.

Programme Structure

The programme follows a dynamic half-day format, alternating English lessons with cultural excursions. This allows students to apply their language skills immediately in real-world Canterbury. The programme includes 9 lessons days over 2 weeks, which contributes to 30 hours of English learning.

On weekdays, students will either have:

- Morning lessons followed by afternoon excursions, or
- Morning excursions followed by afternoon lessons

This flexible structure maximises both learning and city discovery, ensuring the perfect balance between classroom instruction and authentic Canterbury immersion.

Placement Test

Students will take an English language placement test online before arrival with a slight adjustment on the first day of lessons. This assessment determines each student's language proficiency level and ensures they are placed in the most appropriate level. Classes are first organised based on the students' age, followed by their language proficiency level, for example, 10 to 12 years old; 13 to 15 years old and 16 to 18 years old. This allows students to learn alongside peers of similar capacity which enhances their learning experience.

Certificate of Attendance

By the end of the course, all students will receive a Certificate of Attendance issued by JoStudy. This certificate recognises their participation in the programme and serves as the official documentation of their English language study experience at one of the UK's most prestigious universities.

Please note that a minimum of 80% attendance is required in order to obtain the certificate.

- **Sample Certificate**



JoStudy
Young Learner Programmes

Certificate

THIS IS TO CERTIFY THAT

FULL NAME

LEVEL: Upper Intermediate (B2)

Has satisfactorily completed the **General English Language Course** at **JoStudy**, held at Canterbury Christ Church University (CCCU).

15 hours per week of English Lessons from 12/06/25 to 17/06/25.

Overall Language Ability Evaluation: Excellent

Accredited by the
BRITISH COUNCIL
for the teaching of English in the UK

Puya Sharifi

Director of Studies
Date: 17th June 2025

Student Code of Conduct

At JoStudy centres, we maintain high standards of behaviour to ensure a safe, respectful, and enjoyable experience for all students. The following rules must be strictly observed throughout the programme.

Prohibited Behaviours

The following activities are strictly forbidden at all times:

- **Mobile Usage:** Mobile phones are strictly prohibited during lessons, and activities unless instructed by JoStudy staff. Failure to comply with these rules will result in the phone being confiscated.
- **Alcohol:** Consuming or purchasing alcoholic beverages is strictly prohibited.
- **Smoking and/or vaping and/or use of electronic cigarettes** in non-designated areas, including within accommodation. Violation of this rule will result in a penalty, which can be referred to the section 'Surcharges'.
- **Theft and Vandalism:** Any acts of theft or vandalism will not be tolerated.
- **Drugs and Illegal Substances:** The consumption, possession, or distribution of drugs or illegal substances is strictly prohibited.
- **Bullying:** Any behaviour that constitutes bullying, harassment, or intimidation towards others is strictly forbidden.
- **Unauthorised Campus Departure:** Students must not leave the campus unless accompanied by their Group Leader or a member of JoStudy staff.
- **Unauthorised Visitors:** Students are not permitted to invite visitors to the campus or any school buildings without prior authorisation from JoStudy Centre Manager.
- **Curfew Violations:** Students must remain in their rooms after the designated hours communicated by the Centre Manager.
- **Tampering with FireFighting or Detection Equipment** e.g., covering smoke/heat detectors, intentional false fire alarm activations, removing signs, inappropriate activation of green emergency door release boxes, false discharge of fire extinguishers. This includes refilling discharged extinguishers and replacing fire blankets.
- **Removal of mattress from bedroom**
- **Tampering with the power or gas supplies**

Three Strike Policy

JoStudy implements a progressive disciplinary system to manage students' behaviour fairly and transparently.

- **First Strike (Warning):** The student receives a verbal warning for rule violation. The incident is documented, and the student's parents, guardians and Group Leader will be notified. The student is reminded of the rules and expected behaviour.
- **Second Strike (Serious Warning):** A second violation results in a formal written warning. The parents, guardians and Group Leader will be contacted immediately. The student may face temporary restrictions on privileges (such as participation in certain activities) and meets with the Centre Manager to discuss their expected behaviour.
- **Third Strike (Dismissal):** A third violation results in immediate dismissal from the programme without refund. The student will be sent home at the parents'/guardians' expense, and the parents, guardians and Group Leader will be contacted to arrange the return.
- **Serious Violations:** Certain severe violations (such as violence, theft, drug use, or behaviour that endangers others) may result in immediate dismissal without following the three-strike process or penalty.

Our Commitment

This policy ensures that all students understand the consequences of their misbehaviours clearly. Our goal is to create a positive, safe environment where all students can learn, grow, and enjoy the UK experience to the fullest. Students are expected to respect these rules, their peers, and staff members, at all times.

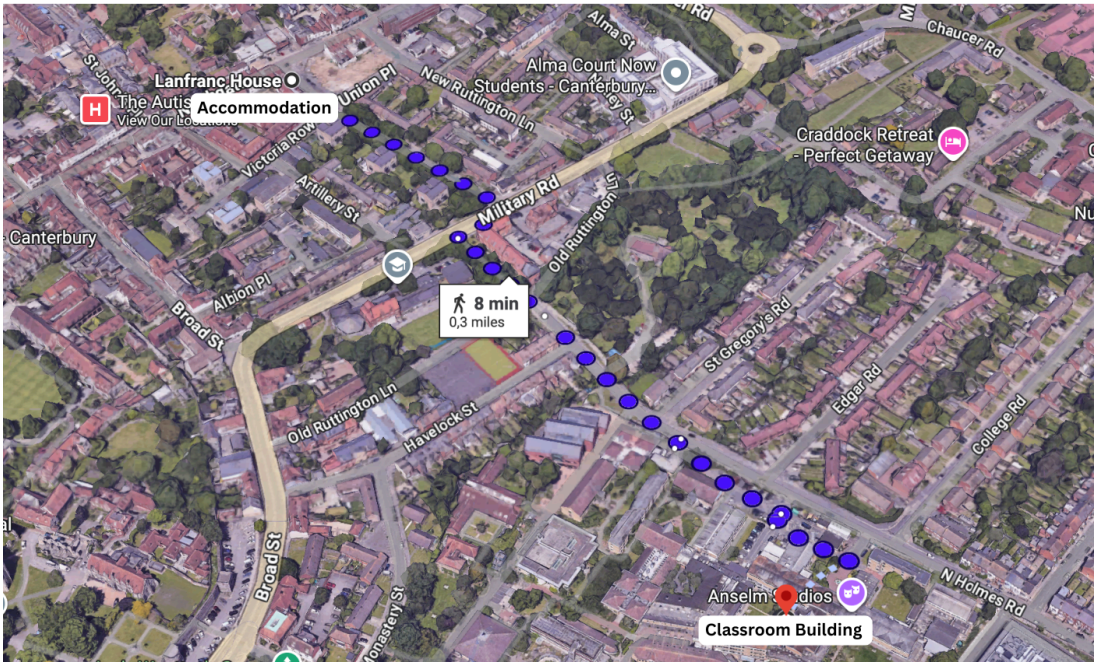
Welcome to Canterbury Christ Church University (CCCU)

We are delighted to welcome you to **Canterbury Christ Church University**, a place where ambition meets opportunity and every student can thrive. Our vibrant and inclusive community is built on a foundation of academic excellence, innovation, and support, ensuring you have everything you need to achieve your goals.

Situated in the heart of Canterbury, one of the UK's most historic and inspiring cities, our campus combines rich heritage with state-of-the-art facilities. Here, you will find a nurturing environment where diversity, equity and inclusion are at the core of everything we do, and where your potential can flourish.

Whether you are drawn by our world-class teaching, our dynamic student life, or the chance to explore a city steeped in history, we are excited to have you join us. Welcome to a journey of discovery, growth, and achievement.

Campus Map



[CCCU Virtual Map]

[Canterbury Campus Introduction Video]

Our Team

The centre's team is composed of:

Centre Manager

The Centre Manager is responsible for the successful delivery of the summer language programme, ensuring a safe, engaging, and high-quality experience for students. This role involves managing daily operations, leading staff, maintaining compliance, and providing exceptional customer services to students and parents.

Activity Manager

The Activity Manager is responsible for planning, organising, and delivering a varied and engaging social and excursion programme for students enrolled in the summer language programme. This role ensures that all activities are safe, enjoyable, and aligned with the programme's educational and cultural objectives.

Activity Leader

The Activity Leader is responsible for delivering a fun, safe, and engaging social and excursion programme for students. This role involves supervising activities, encouraging participation, and ensuring students have a positive cultural and recreational experience during their stay.

Academic Manager

The Academic Manager is responsible for overseeing the academic delivery of the summer language programme, ensuring high-quality teaching, curriculum compliance, and a positive learning experience for all students. This role involves managing teachers, monitoring standards, and maintaining academic excellence throughout the programme.

Teacher

The Teacher is responsible for delivering engaging and effective English language lessons to international students as part of the summer programme. This role ensures that students improve their language skills in a supportive, interactive, and culturally enriching environment.

Pre-arrival

Before departure, it is important to ensure you have everything necessary to experience the camp safely, comfortably, and organised. Below is a detailed list of what we recommend students to bring with them.

Essentials

Make sure to have all required documents in your hand luggage:

- Valid passport (and visa if required)
- Flight ticket
- Parental consent forms (for students under 18)
- Essential medical documentation (allergies, treatment plans, prescriptions)
- Emergency contacts
- **Electronic Travel Authorisation (ETA) (Mandatory)**
    - An electronic travel authorisation (ETA) allows you to travel to the UK for tourism, visiting family or certain other reasons for up to 6 months.
    - An ETA costs £16. Apply for an ETA.
- **Health and Travel Insurance (Mandatory)**: Medical expenses in the UK are extremely high. It is essential that all students have comprehensive insurance coverage that includes medical treatment, hospitalisation, emergency care, and repatriation. This insurance must be arranged before departure. If you require further assistance, you can purchase it directly from JoStudy.

It is advisable to bring both digital and physical copies of all documents.

- Programme confirmation letter and emergency contacts
- Money and bank card
- Mobile phone and charger
- UK plug adapter
- Personal toiletries: toothbrush, toothpaste, shampoo, soap, deodorant
- Reusable water bottle

What to Bring

Students will participate in lessons, outdoor activities, excursion days, and social events, so it is important to pack a complete and suitable luggage.

Clothing

- T-shirts and casual tops (7-10)
- Lightweight sweaters (2-3)
- Jeans/trousers (2–3 pairs)
- Shorts/skirts (2–3 pairs)
- Comfortable leggings/joggers (1–2 pairs)
- Light waterproof jacket (essential for rain)
- Packable raincoat or umbrella
- Comfortable walking shoes/trainers (1 pair)
- Sandals (for warm days)
- Pajamas
- Underwear & socks (enough for the stay)
- Smart casual outfit (for special evening activities) (1-2)
- Hat/cap (for sun protection)
    - **Important Note:** Indoor environments such as shops, shopping centres, typically have very strong air conditioning. It is important to bring a scarf or light sweater to ensure comfort indoors.

Climate

Mild and pleasant, typically 20–25 °C in the south, cooler in the north (15–20 °C). Occasional heatwaves can exceed 30 °C.Summer is not completely dry, so expect occasional showers or thunderstorms. Sunshine: Moderate, with some cloudy spells.

Electronics and Adapters

In the UK, the standard voltage is 220–240V and plugs are 3-pin, 13A.

If you bring electronics like hair dryers, phones, laptops, or other devices, make sure you pack the correct UK plug adaptor so you can use them safely.

Phone and Communication

It is recommended to have a phone with mobile data and install WhatsApp (main group communication channel). Activate an international plan or purchase a local SIM card, and contact your network provider before departure to check the roaming costs.

At the centre, your Group Leader and Centre Manager may need to contact you with important information.

Don't forget to pack:

- Your phone charger
- UK plug adaptor
- A power bank (recommended for day trips)

Medications

Bring any prescribed medications in original packaging with a copy of the prescription. Pack a basic first-aid kit (plasters, disinfectant, fever/pain relief), sunscreen SPF 30+, insect repellent, and wet wipes. If you have essential medications, inform the staff upon arrival.

Luggage

Bring one checked suitcase, one lightweight backpack for excursions and daily use, and a foldable laundry bag.

What NOT to Bring

Do not bring valuable items, irons or hair straighteners which are not compatible, perishable food, or items prohibited at the airport or campus.

Avoid bringing expensive, unnecessary items or excessive amounts of cash.

Arrivals and Departures

Pre-departure: During the pre-departure webinar, individual students or the Group Leader will receive the pre-departure information pack, which will include the emergency contact number to be used when you are unable to locate the driver at the airport and the meeting point. This ensures that appropriate assistance is available immediately, providing a safe and smooth arrival process to the centre.

Upon arrival: An Activity Leader will meet the students at the airport and assist them with luggage. Students will be sent to the centre via the organised transfer service.

The average travel time from London airports are approximately:

- London City (LCY): 2h
- London Stansted (STN): 2h
- London Luton (LTN): 2h 30 minutes
- London Gatwick (LGW): 1h 40 minutes
- London Heathrow (LHR): 2h 30 minutes

If you do not see the Activity Leader after 10 minutes, wait at the information centre or a coffee shop nearby, such as Caffe Nero, Starbucks or Costa nearby the arrivals terminals and contact the emergency number provided in your information pack. Do not leave the airport alone.

Departure: The day before departure, individuals and groups will receive a briefing about the meeting point and pick up times the next morning. On the departure day, students in groups will be accompanied by their Group Leader to the airport via private coach at least 4 hours before their flight; individual students will be accompanied by the Activity Leader at least 3 hours before their flight.

- **Important Notes:** For departures before 12:00, packed breakfast will be provided. For departures after 12:00, hot or packed lunches will be provided. Dinner is not included.
- **Unaccompanied minors:** For students under 14 years old, prepare the printed travel document for the Activity Leader which can be shown to the adult at the airport.

If you choose to arrange your own airport transfer, our team will meet you or your group at the campus reception.

At the Centre

Arrival Day

Upon arrival at the centre, students will be warmly welcomed by our staff and guided through the check-in process, which includes the scanning of their passports. They will receive their room keys, fobs, lanyards, ID cards, and backpacks, and all the information necessary to make their stay comfortable.

Check-in is available from 16:00.

A damage deposit of £50 cash will be collected during check-ins to cover any potential damages or losses, which is non-negotiable; full details will be provided during the pre-departure webinar.

After checking in, students will participate in a campus orientation tour led by the Activity Leader. During this tour, they will receive a comprehensive presentation of the social programme, and the campus map. This orientation helps students to settle in comfortably.

Induction Day

The following day, students will take part in a welcome presentation in the evening, when they will learn about the daily routine, fire and safety procedures, and the centre rules. This helps students feel at ease and get the most out of their experience.

Departure Day

On departure day, the Activity Leader will collect the keys and fobs from individuals or the Group Leader. Once the students successfully pass the room inspection, they will receive their damage deposit (£50). Students and Group Leader must ensure that luggage is ready and rooms are left in an orderly manner. All damages must be reported and extra charges will be applied.

Check-out is available from 09:00. Late check-out might be subject to extra charges, which are referenced under Surcharges.

Excursions and Activities

Programme

At CCCU, we offer an exceptional programme options designed to provide students with an unforgettable Canterbury experience:

DISCOVERY PROGRAMME

CANTERBURY CHRIST CHURCH UNIVERSITY DISCOVERY

DAYS	DAY 1	DAY 2	DAY 3	DAY 4	DAY 5	DAY 6	DAY 7
08:00 - 08:45	ARRIVAL	BREAKFAST				Full day in London Westminster Tour + TATE Modern (Packed Lunch)	Full day in Brighton Walking Tour Brighton Pier - Royal Pavillion (Packed Lunch)
09:00 - 12:30		English Lessons	English Lessons	English Lessons	English Lessons		
12:30 - 13:30		LUNCH					
14:30 - 17:30	Campus Orientation Tour + Ice-breaker activity	Canterbury Cathedral (ticket included)	Canterbury Westgate Towers (ticket included)	Westgate Gardens + St. Augustine's Abbey (From the outside)	The Beaney House of Art and Knowledge		
18:30 - 19:30		DINNER					
20:30 - 22:00		Welcome presentation	Movie night	Talent Show	Disco Night	Chill Out	Chill Out

DAYS	DAY 8	DAY 9	DAY 10	DAY 11	DAY 12	DAY 13	DAY 14	DAY 15
08:00 - 08:45	BREAKFAST					Full day in Buckingham Palace (admission excluded) + British Museum (Packed Lunch)	FREE DAY exploring Canterbury	DEPARTURE
09:00 - 12:30	English Lessons	English Lessons	English Lessons	English Lessons	English Lessons			
12:30 - 13:30	LUNCH							
14:30 - 17:30	Team Building	Canterbury Tales Experience & Medieval Streets	Reel Making	White Cliffs of Dover	Shopping Whitefriars Shopping Centre			
18:30 - 19:30	DINNER							
20:30 - 22:00	Games Night	Trashion Show	Scavenger Hunt	Murder Mystery	British Quiz Night	Chill Out	Chill Out	

This programme includes an exciting selection of half day and full day excursions showcasing the very best of Canterbury. Students will have the opportunity to explore the city's most iconic neighbourhoods, landmarks, and cultural attractions while practising their English in authentic, real-world settings.

Full Day Excursions

London Tour (Royals, Parks and Ancient History) (Private Coach)

Start your royal tour in the green expanse of **Hyde Park**, perhaps catching a speech at Speakers' Corner, before strolling towards the iconic **Buckingham Palace**—check the flag to see if the King is home! From there, wander through the manicured flowerbeds of **St James's Park**, famous for its resident pelicans, before heading down the red tarmac of **The Mall**.

This ceremonial route leads you straight to Trafalgar Square and **The National Gallery**, where you can see Van Gogh's Sunflowers for free. Dive into the bustle of **Piccadilly Circus** for a selfie with the neon signs, then finish your day at the **British Museum**, exploring human history from the Rosetta Stone to Egyptian mummies.

London Culture Tour (Private Coach)

Start your adventure at **Downing Street**, passing the heavily guarded gates of Downing Street—see if you can spot the famous black door or Larry the Cat. Walk down Whitehall, towards the **Parliament Square**, standing beneath the imposing statue of Sir Winston Churchill. Take a moment to soak in the atmosphere of protest and history before turning your gaze upwards to marvel at the gold-tipped grandeur of **the Elizabeth Tower (Big Ben)** and the sprawling **Houses of Parliament.**
Cross **Westminster Bridge** for spectacular views of the **London Eye** spinning slowly across the water. Finally, head north into the noise and neon of **Leicester Square**, the perfect spot to end your walk with a budget-friendly lunch or a wander around the M&M's store.

In the afternoon, continue your journey with a scenic stroll across **Waterloo Bridge**. Pause in the middle; this is widely considered the best free viewing spot in the city, with the skyline stretching out on both sides. Descend onto the vibrant South Bank, dodging the skateboarders and street performers as you head east.

Step inside the massive **Tate Modern** to explore contemporary masterpieces (for free!) in the cavernous Turbine Hall. Just next door, walk past the thatched roof of **Shakespeare's Globe**, imagining the rowdy crowds of Elizabethan London. Finish your trek at the majestic **Tower Bridge**. If you time it right, you might just see the bascules lift for a passing ship—a perfect end to your riverside expedition.

Brighton Walking Tour (Private Coach)

A full day trip to Brighton is a fun mix of seaside adventure, history, and vibrant city life. Famous for its pebble beach, colorful seafront, and lively pier, Brighton is a place where you can relax, explore, and enjoy the fresh sea air all in one day.

You can start by strolling along the iconic **Brighton Pier,** trying traditional seaside treats, or enjoying some of the amusement rides. The city is also home to the stunning **Royal Pavilion (admission excluded)**, a former royal palace with exotic architecture and beautifully decorated interiors that feel straight out of a storybook. Don't forget to explore the quirky shops, cafés, and street art in the narrow lanes of The Lanes, where history meets modern creativity.

For students, Brighton offers a mix of learning, adventure, and fun. From the beach to the palace, there is something for everyone, making it a memorable day trip full of sights, experiences, and plenty of opportunities for photos.

OPTIONAL: Leeds Walking Tour + Leeds Castle

A visit to **Leeds village** is a perfect way to explore the charm and history of this picturesque area. During a leisurely village walk, you will wander along quiet streets lined with historic houses, peaceful gardens, and scenic countryside views. It is a great way to see how village life has evolved over the centuries while enjoying the fresh air and relaxing atmosphere.

At the heart of the village stands **St Nicholas Church**, a beautiful and historic building with roots stretching back centuries. Even from the outside, the church's architecture and stonework tell fascinating stories about the community and its past. Walking around the churchyard and nearby streets, students can get a real sense of local history and the traditions that have shaped village life.

This excursion combines gentle walking, history, and picturesque scenery, making it an engaging and educational experience for students.

Half day Excursions

Canterbury Cathedral

Canterbury Cathedral is a place where history comes to life in a really memorable way. Standing tall in the city of Canterbury, it has been at the centre of English history for over 1,400 years. One of its most famous stories is the murder of Archbishop Thomas Becket in 1170, an event that shocked medieval England and turned the cathedral into a major destination for pilgrims.

Inside, the cathedral feels both grand and welcoming. Sunlight shines through colorful stained glass windows, lighting up tall stone columns, detailed carvings, and monuments from many different centuries. You can explore the quiet crypt, look up at the high Gothic ceilings, and walk through the peaceful cloisters where monks once spent their days.

Canterbury Westgate Towers

Canterbury Westgate Towers is a great place to explore if you are curious about medieval life and city defenses. It is the largest surviving medieval gate in England and was once the main entrance into Canterbury. Built in the 14th century, the towers played an important role in protecting the city and controlling who could enter.

Inside, you can learn about Canterbury's past through simple, interactive displays that explain how the gate was used over time. As you climb the narrow spiral stairs, you will get a real sense of what it was like for the guards who once watched over the city. At the top, there is a viewing platform with fantastic views across Canterbury, making the climb well worth it.

Canterbury Westgate Towers is a fun and engaging place to visit, especially for students who want to see history from a different perspective—high above the streets, where the city's past and present come together.

Westgate Gardens & St. Augustine's Abbey (Admission Excluded)

Westgate Gardens is a peaceful green space right next to the River Stour, perfect for taking a break from the busy city. With its wide lawns, flowerbeds, and shady paths, it is a great place to relax, have a picnic, or enjoy a quiet walk. As you explore, you will spot statues and memorials that tell stories about Canterbury's past, as well as views of the historic Westgate Towers nearby. It is an ideal place for students to unwind while still being surrounded by history and nature.

Even from the outside, **St. Augustine's Abbey** feels powerful and full of history. These impressive ruins mark the site where Christianity really took root in England, founded in the year 597 by St. Augustine. Walking around the remains, you can imagine the scale of what was once a huge and important abbey, home to monks and early English archbishops. Although you cannot see the interior on this visit, the stone walls and arches still tell a fascinating story and offer a great chance to think about how life in Canterbury began over 1,400 years ago.

The Beaney House of Art & Knowledge

The Beaney House of Art and Knowledge is a lively and welcoming place where history, art, and learning come together. Located in the heart of Canterbury, this striking building is part museum, part art gallery, and part library, making it a great stop for curious students.

Inside, you will find a mix of fascinating exhibitions, from ancient artifacts and natural history displays to paintings and modern art. The exhibits are clearly explained and easy to explore, so you can dip in and out of different topics at your own pace. Whether you're interested in local history, world cultures, or creative ideas, there's always something new to discover.

Canterbury Tales Experience & Medieval Streets

The Canterbury Tales Experience is a fun and interactive way to step back in time and explore medieval England. Inspired by Geoffrey Chaucer's famous stories, the attraction brings the

sights, sounds, and characters of the Middle Ages to life. It's perfect for students because it's entertaining while also giving a sense of what life was really like hundreds of years ago—full of humour, adventure, and sometimes a bit of mischief. Walking through the recreated medieval streets, you can imagine the hustle and bustle of Canterbury in Chaucer's time, turning history into a story you can see and hear.

Canterbury's medieval streets are like stepping into the past. Narrow, winding lanes lined with historic buildings and charming shops give a real feel for what the city looked like hundreds of years ago. As you explore, you can spot old timber-framed houses, centuries-old inns, and hidden courtyards tucked away from the main roads.

For students, wandering these streets is a fun way to connect with history while discovering the city's character. Every corner tells a story, and the mix of old architecture with modern life makes the past feel surprisingly close.

White Cliffs of Dover

The White Cliffs of Dover are one of England's most famous natural landmarks, and visiting them feels like stepping into a postcard. Rising dramatically above the sea, the chalk cliffs stretch for miles and offer some of the most stunning views along the English coastline.

Walking along the cliff paths, you can feel the fresh sea breeze and see the waves crashing against the rocks far below. It's easy to imagine why these cliffs have been such an important symbol of England for centuries, welcoming travellers and inspiring artists and writers alike.

For students, the White Cliffs are a perfect mix of nature, history, and adventure. Whether you are taking photos, spotting wildlife, or just enjoying the breathtaking scenery, it is a place that leaves a lasting impression and shows the power and beauty of England's coast.

Shopping at Whitefriars Shopping Centre

The **Whitefriars Shopping Centre** is a lively and convenient spot right in the heart of Canterbury. With a wide mix of high-street shops, popular brands, and local stores, it is easy to find something for everyone—whether you are looking for clothes, gifts, or a quick snack.

The centre is bright, modern, and easy to navigate, making it a great place for students to explore without getting lost. There are also cafés and seating areas where you can take a break and watch the bustle of the city around you.

Individual Students

We warmly welcome individual students to our CCCU Canterbury programme. Students travelling without a group will be fully integrated into the camp and will receive dedicated support to ensure they feel welcomed, comfortable, and part of the community from day one.

Who is your Guardian during the summer?

Each individual student will be assigned to an Activity Leader who will serve as their primary point of contact and guardian throughout their stay. The Activity Leader is responsible for a particular group of students and will:

- Provide daily support and guidance.
- Ensure the student is well-integrated into their group.
- Facilitate participation in all excursions and evening activities.
- Be available to address any concerns or questions.
- Help students build friendships and feel comfortable in their new environment.

How do we form a group?

Individual students are grouped based on:

- **Age:** Students are placed with peers of similar age to ensure appropriate social dynamics.
- **Nationality:** We create diverse, international groups to maximise cultural exchange and language practice.
- **Group size:** Final group size varies depending on the final number of individual students.

The centre attracts students around the world, creating a truly international and multicultural environment. The nationality mix will be determined by the confirmed bookings.

Integration and Social Activities

To help individual students feel at home and build connections quickly, we organise:

- Icebreaker activities at the beginning of the programme designed to help students get to know each other.
- Team-building exercises to create group harmony and friendships.

- Continuous support from Activity Leaders during excursions and evening activities to facilitate social integration.

Our goal is to ensure that every individual student feels like a valued member of the group and forms lasting friendships throughout their Canterbury experience.

Programme and Accommodation

- **Programme:** Individual students follow the same programme (Discovery or Deluxe) that they have selected at the time of booking
- **Accommodation:** Students are placed in rooms according to their programme, sharing with same-gender peers of similar age, creating a comfortable and age-appropriate living environment

Need help?

While Activity Leaders serve as the primary point of contact for individual students, our entire team is available 24/7 to provide support. Students and their families can be rest assured that individual students will receive the same level of care, attention, and supervision as students travelling in groups.

Important Information

Emergency Contact

Before departure, you will receive a detailed pre-departure information pack that will include the emergency contact number of JoStudy staff. This number should be saved immediately and used in case of any emergencies during your stay. Staff members are available 24/7 to assist the students.

Time Zone

London operates on British Summer Time (BST). Please keep this time difference in mind when coordinating calls with family and friends back home.

Medical Services

If a student requires medical assistance, appropriate care will be arranged through local emergency services or by visiting NHS A&E. In the event of serious illness or injuries, students will be taken to University College London Hospital, 15 minutes via car from UCL Bloomsbury.
Important: Medical treatment in the UK is generally provided through the NHS, but charges may apply for non-residents. All students must have comprehensive health and travel insurance that covers medical treatment, hospitalisation, emergency care, and repatriation before departure.

Getting Around

All transport for the scheduled excursions and activities in your programme will be by foot or by private coaches. If you decide to go anywhere outside the planned schedule, you will need to cover those costs yourself.

If your group doesn't want to join a scheduled excursion, please let the Centre Manager know before the programme starts. If something unexpected comes up later, give us at least 48-hour notice so we can make sure transport works smoothly for everyone else.

Laundry Services

Laundry rooms are available at Petros Court. The provider is Washnet. Washing and drying costs around £5 per load, and you will need to bring your own detergent. Most students use the laundry rooms in the late evenings supervised by the Group Leaders, so plan ahead to avoid busy times.

Shopping and Campus Facilities

On Campus:

- Accessible access
- Bike storage
- Common room
- Games tables
- Iron/ironing board (kitchen)
- Laundry room (washing machine and dryer)
- Lifts
- Music room
- Outside space
- Post
- Reception
- Study areas
- Wi-Fi

Money and Payments

Cash: We recommend bringing a maximum of £150 in cash. Carrying large amounts of cash is discouraged for safety reasons.

Using Credit and Debit Cards in the UK

We strongly recommend bringing a credit or debit card that is enabled for international use. Before you travel, get in touch with your bank or card provider to:

- Make sure your card is activated for use in the UK
- Confirm which card types are accepted (Visa and Mastercard are widely used)
- Check any foreign transaction charges

- Increase your daily spending limit if necessary

Both credit cards and prepaid cards are suitable options, provided they are set up for international transactions.

- **Tips:**
    - Contactless is King: Most shops, cafés and transport accept contactless payments up to £100 per transaction.
    - Chip and PIN is standard: You will often need to enter your PIN for larger purchases.
    - Cash is less common: Many places are now cashless, but keep a small amount of sterling for markets or small vendors.

Lost Property

If you lose any personal belongings during your stay, please immediately contact JoStudy staff on-site. They will assist you in locating lost items and coordinate with campus services.

Theft Reporting

If you believe something has been stolen, notify JoStudy staff immediately. All theft incidents will be reported to the local police, and our team will support you throughout the process.

Safety Reminders

- Always keep your room locked when leaving
- Do not leave valuables unattended in common areas
- Stay with your group during all activities and excursions
- Follow all instructions from JoStudy staff and Group Leaders
- Respect curfew times and campus security regulations
- Keep your emergency contact number readily available at all times

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Need Help?

JoStudy staff are available 24/7 for any questions, concerns or assistance during your stay. No issue is too small—please reach out whenever you need support.

FAQs

International Mix

Q: Will I be placed with students from other countries?

A: Yes. The residential programme attracts students from multiple countries, creating an international, multicultural environment. Groups and individuals are intentionally mixed by nationality to maximise cultural exchange and English language practice.

Airport Transfer

Q: How to contact the Activity Leader upon arrival?

A: Prior to the arrival day, JoStudy will collect the Group Leader's contact information, and share it with the Activity Leader. The Activity Leader will contact the Group Leader the day before and arrive at the airport in advance and monitor the flight landing time. Once the flight landed, the Activity Leader will stay in contact with the Group Leader via WhatsApp.

Q: What to do if the flight is delayed?

A: If the flight is delayed, the Activity Leader will notify the team, and the management team will try to find an alternative transfer without incurring extra charges. Huge delays might incur charges due to the late administration booking fee.

Q: Is airport transfer included in the price?

A: No, airport transfer is subject to extra charges, and flight details are requested 6 weeks prior to the arrival date, to avoid extra charges.

Q: What happens if there is lost baggage?

1. Report at the Baggage Desk. Fill out the form with flight details, bag description, and contact info.
2. Get Your Reference: You will receive a unique reference number (e.g., a 13-character file number) to track your case online.
3. Claim Essentials: Ask about reimbursement for immediate necessities (toiletries, basic clothes, meds) via the insurance provider; remember to keep all receipts.

Arrivals and Departures

Q: Can I arrive or depart before or after the official dates?

A: We recommend that the group arrives on the scheduled arrival day as stated in the centre guide to ensure the best possible experience for the students. Any customised programme may be subject to arrangements for closed groups, and any extra transfers requested outside the scheduled arrival or departure days will incur an additional cost.

Q: What can I do if I arrive before 16:00 on the arrival day?

A: The assigned Activity Leader will provide meals (packed lunch or hot lunch), followed by a campus orientation tour. Later, you are allowed to unpack and settle down, before the evening icebreaker activities.

Q: What can I do if I depart late in the evenings on the departure day?

A: Students are still expected to check out by 09:00 and wait in the designated common areas, accompanied by the Activity Leader.

Q: Can I leave the campus alone if I arrive before the official check-in time?

A: No, everyone needs to be supervised by the Activity Leader or your Group Leader before leaving the campus.

Q: What can I do if I am not satisfied with my room?

A: Contact your Group Leader about your request and reasoning. If the reasons are valid, the room can be re-allocated, however it is subject to availability.

Q: What can I do if I arrive late at midnight?

A: The groups or individuals will collect their keys, fobs, lanyards and bracelets, followed by a packed dinner.

Q: Can I choose my roommates?

A: Students are placed in the same flats with same-gender peers of similar age. If you are travelling with friends and would like to stay together, please inform us at the time of booking, and we will do our best to accommodate your request. We will make every effort to place friends together, provided they are the same gender and same age level.

Q: How are males and females separated?

A: Ideally, they are allocated **in separate buildings.** Occasionally, they will be placed in the same building with different floors, in their own flats, supervised by a residential staff.

Facilities

Q: Can I use the gym or the swimming pools?

A: No, gyms and swimming pools are not allowed for the students aged between 12 and 18, due to health and safety regulations.

Q: Is Wi-Fi available?

A: Yes, Wi-Fi is available throughout all campus locations and in the residential accommodation.

Q: Can I do laundry?

A: Yes, washing machines and dryers are available in the residence at an average cost of £5. Students must provide their own detergent. Laundry access is organised on alternate days with scheduled turns.

Dining

Q: Can I have extra meals after finishing the first portion?

A: No, unless it is provided or offered by the catering team on the respective day.

Q: Can I choose the different set of main dishes I want?

A: No, everyone is allowed to choose one set of main dishes designed for the day. Mix and match is forbidden.

Q: Is it mandatory to wear lanyards or bracelets?

A: Yes, this helps the catering team to identify your group and allow you to access the canteen for dining.

Q: Are meals provided every day?

A: Yes, all meals are provided in the university dining hall. Packed lunches are provided during weekend excursions, and packed dinners are provided once per week during evening excursions.

Q: What if I have dietary restrictions?

A: The dining hall can accommodate various dietary needs including vegetarian, vegan, halal, kosher, and gluten-free options. You must notify the admission team about your dietary requirements at least one month before departure. A supplement of £46 per week applies.

Attendance and Absence

Q: What happens if I feel sick and I cannot attend the lessons or activities?

A: Contact your Group Leader and inform the Activity Leader who will inform the Academic Manager or Centre Manager. Any absence must be reported to the administration with a valid reason.

The end-of-course certificate will not be provided if the attendance is below 80%.

Safety and Emergency

Q: What happens if I get injured during the programme?

A: Your Group Leader or Activity Leader will contact your insurance provider straight away and arrange for you to be seen at an approved NHS hospital. All students must have comprehensive health and travel insurance that covers medical treatment in the UK.

Q: What happens if I feel ill or sick?

A: Contact your Group Leader or Activity Leader for further support. If things get serious, they will accompany you to the NHS hospital.

Q: What should I do in case of an emergency?

A: Follow the evacuation plan displayed in classrooms and proceed to the designated assembly point.

Q: Can my parents contact me during the programme?

A: Yes. Students can communicate with family via WhatsApp, phone calls, or messaging apps. Students are free to contact home during their free time and after classes.

Q: How much spending money should I bring?

A: We recommend bringing a maximum of £150 in cash and using credit/debit cards for additional expenses. You will need money for souvenirs, snacks, and any personal purchases during excursions.

Q: Can I leave campus on my own?

A: No. Students must always be accompanied by their Group Leader or Activity Leader when leaving campus, except during designated free time with explicit permission from the Centre Manager.

Q: What is the curfew?

A: Students must be in their rooms by 22:30 every night. Room checks are conducted at 23:00 , and students are expected to respect quiet hours after curfew.

Q: What should I do if I lose something?

A: Contact JoStudy Activity Leader on-site immediately. They will help you locate lost items.

Students' Code of Conduct

Q: What happens if I break the rules?

A: Rule violations may result in disciplinary action, including contact with parents/guardians. In serious cases, students may be dismissed from the programme without refund.

Excursions and Activities

Q: Are there activities beyond excursions?

A: Yes! In addition to half day and full day excursions, evening excursions are organised multiple times per week. The resident staff also organises on-site evening activities such as karaoke night, movie night, Just Dance competitions, quiz games, and more.

Q: What emergency number should I call?

A: You will receive the JoStudy emergency contact number in your pre-departure information pack. Save this number immediately. Staff are available 24/7 for any urgent situations.

Join JoStudy!

We are thrilled to have you as part of our community! Your time here is an opportunity to learn, grow, and create unforgettable experiences. This handbook is your guide to making the most of every moment—whether in the classroom, on the sports field, or during social activities.

Our team is here to support you every step of the way. If you have questions or need assistance, please don't hesitate to reach out. We believe in your potential and cannot wait to see all that you will achieve.

"The future belongs to those who believe in the beauty of their dreams." – Eleanor Roosevelt

Welcome aboard, and let's make this journey inspiring and memorable together!